



**American Tobacco North Deck Park-and-Ride
Parking Sticker Registration and Access
Monday-Friday (8 a.m.-5 p.m.)**

The American Tobacco [North Parking Deck](#) is a convenient park-and-ride location ONLY for those commuters who live in Durham and use transit to get to work. To use the deck, **follow these three steps**:

- 1. Complete a Parking Contract to obtain a Parking Sticker.** [Click here](#) for the contract.
- 2. Submit Completed Form.** Bring your completed contract to GoTriangle Customer Service, located at Durham Station or the Regional Transit Center, during the following hours:
 - Monday-Friday, 7 a.m.-6:30 p.m., or on Saturday, 8 a.m.-5 p.m.
 - Bring your valid driver's license so we can photocopy it for our records.

NOTE: Your parking access will be deactivated if not used for 90 days: GoTriangle will notify customers if they have not accessed the parking deck for 90 consecutive days. Your access will be deactivated 30 days following this notification if you have not notified GoTriangle at (919) 485-RIDE (7433) or by email at ATCParking@gotriangle.org of your intention to continue to use the American Tobacco parking sticker.

3. Accessing the Parking Deck and Activating Your Access (Sticker and QR Code):

- All American Tobacco Park-and-Ride customers will be issued a **sticker** that should be applied to the upper corner of their windshield.
- Included with the sticker will be instructions on how to access the athdparking.com/register website to activate your parking sticker. You will need to submit your contact and vehicle information. Once you have registered on the website, your parking access will begin immediately.
- Parking access also includes a **QR code**. The QR code will be sent electronically to each person who activates a parking sticker.
 - What if I have to use a different vehicle one day?** You may use the sticker on your windshield or store the QR code in your smartphone to access the parking deck, but not both at any given time.
 - Storing the QR code on your smartphone or printing out a paper copy will allow you to access the parking deck even if you're using a rental car or temporary vehicle for the day because the system recognizes either the parking sticker on your windshield or the QR code on your smartphone that you can scan upon entry.
- As you drive into the parking facility, an antenna system will recognize your vehicle by either method and automatically raise the gate.
 - How do I update my vehicle or contact information?** If you buy a new vehicle, need to update your vehicle information or make any other adjustments to your parking contract, log in to the same website where you activated your sticker to update your account.

Questions about parking at the American Tobacco North Deck Park-and-Ride?
Contact: ATCParking@gotriangle.org or (919) 485-RIDE (7433).



Sample QR code only.
You will receive your personal QR code
after activating your parking sticker.